



ScheduleOnce plans - detailed comparison chart

14-day free trial. No card required.

Feature		Plus	Premium	Professional	Enterprise
		\$4.10/user/mo	\$7.50/user/mo	\$15.80/user/mo	\$40.80/user/mo
		Try it free	Try it free	Try it free	Try it free
	Booking pages per user* <i>Each user license comes with a set number of booking pages. Additional booking pages can be purchased at \$7/page/month.</i>	1	1	2	3
1.	Unlimited bookings. <i>ScheduleOnce does not limit the number of appointments that can be made or charge extra fees for bookings. You can accept as many bookings as your available time will allow.</i>	✓	✓	✓	✓
2.	Booking with approval mode <i>Review and approve each booking before it is scheduled. In this mode, the customer submits a request, you review the requested times and pick the one that works best for you. Learn more about booking with approval</i>	✓	✓	✓	✓
3.	Google Calendar integration <i>Keep your schedule in sync and eliminate double bookings. ScheduleOnce communicates with your Google Calendar in real-time. Learn more about our Google Calendar integration</i>	✓	✓	✓	✓
4.	iCloud Calendar integration <i>Keep your schedule in sync and eliminate double bookings. ScheduleOnce communicates with your iCloud Calendar in real-time. Learn more about our iCloud Calendar integration</i>	✓	✓	✓	✓
5.	Automatic creation of Calendar events <i>When a booking is made, the event is automatically created in your connected calendar and added to the customer's calendar regardless of the calendar program they use.</i>	✓	✓	✓	✓
6.	Mobile friendly <i>ScheduleOnce is mobile friendly for customers and users. Our mobile interface is fully responsive – It automatically detects the mobile device and adjusts accordingly. Learn more about our mobile support</i>	✓	✓	✓	✓
7.	Native Salesforce integration** <i>The ScheduleOnce connector for Salesforce enables complete scheduling integration throughout the entire</i>	✓	✓	✓	✓



	customer lifecycle. Learn more about our Salesforce integration .				
8.	Native Infusionsoft integration** ScheduleOnce fully integrates with Infusionsoft, enabling the updating or creation of a contact record when a booking is made. Any booking made via ScheduleOnce is automatically classified and tagged, enabling automatic triggering of Infusionsoft sequences and follow-up activities. Learn more about our Infusionsoft integration	✓	✓	✓	✓
9.	Native GoToMeeting integration** ScheduleOnce completely automates the provisioning of GoToMeeting sessions. You and your Customers receive one ScheduleOnce confirmation with all web conferencing and appointment data in your respective local time zone. Learn more about our GoToMeeting integration	✓	✓	✓	✓
10.	Native WebEx integration** ScheduleOnce completely automates the provisioning of WebEx sessions. You and your customers receive one ScheduleOnce confirmation with all web conferencing and appointment data in your respective local time zone. Learn more about our WebEx integration	✓	✓	✓	✓
11.	Zapier integration** ScheduleOnce's seamless integration with Zapier allows you to push booking and customer data to various apps in multiple categories, including CRM, email marketing, productivity, time tracking, invoicing, and more. Learn more about our Zapier integration	✓	✓	✓	✓
12.	Centralized user management ScheduleOnce is a true multi-user system enabling complete user management. Administrators can add and delete users and assign booking page access rights. Learn more about our multi-user support	✓	✓	✓	✓
13.	Booking page access control Control who on your team has access to which booking pages. Each booking page can have an owner and any number of editors and viewers.	✓	✓	✓	✓
14.	Admin and member roles ScheduleOnce supports administrator and member roles, allowing administrators to restrict member access and protect the configuration of organizational scheduling scenarios.	✓	✓	✓	✓
15.	Subscribe to notifications ScheduleOnce allows users to subscribe to notifications for any booking page to which an administrator has given them access.	✓	✓	✓	✓



16.	Scheduling confirmation <i>All bookings trigger a scheduling confirmation to your customers which can be sent via email, SMS, or in a calendar invite that is automatically sent from the User's connected calendar. Learn more about notifications</i>	✓	✓	✓	✓
17.	Reminder notifications <i>ScheduleOnce allows you to send up to three reminder notifications that are automatically sent to the Customer and/or User. Reminders can be sent via email, SMS, or both. Learn more about notifications</i>	✓	✓	✓	✓
18.	Follow-up notifications <i>ScheduleOnce allows you to generate a customized follow-up message that will be automatically sent to the customer at a predetermined time after the meeting is completed. Learn more about notifications</i>	✓	✓	✓	✓
19.	SMS reminders and notifications*** <i>Any notification to customers, users, and stakeholders can be delivered via SMS. SMS can be used instead of or in addition to email notifications. Our SMS network can reach any number globally. Learn more about SMS notifications</i>	✓	✓	✓	✓
20.	Cancel/reschedule by customer <i>Customers can always cancel or reschedule their appointments. All parties are immediately notified of all schedule changes. Learn more about canceling/rescheduling</i>	✓	✓	✓	✓
21.	Cancel/reschedule by user <i>The booking page owner or any other stakeholder with access rights can cancel or reschedule anytime. All meeting participants will be immediately notified. Learn more about canceling/rescheduling</i>	✓	✓	✓	✓
22.	Virtual meeting locations <i>ScheduleOnce allows you or the customer to set virtual locations in the form of a phone number, conference bridge, or integrated web conferencing such as GoToMeeting and WebEx. Learn more about meeting location options</i>	✓	✓	✓	✓
23.	Face-to-face meeting locations <i>ScheduleOnce allows you or the Customer to set a physical location for the meeting. The street address will automatically create a map link. Learn more about meeting location options</i>	✓	✓	✓	✓
24.	Recurring availability <i>You can set your availability on a recurring weekly pattern so you don't have to repeat it on a weekly basis. Exceptions can always be made using date-specific</i>	✓	✓	✓	✓



	availability. Learn more about our time management features				
25.	Date-specific availability Date-specific availability is used to create exceptions to recurring availability. You can also set availability for specific dates only, such as a trade show event. Learn more about our time management features	✓	✓	✓	✓
26.	Buffer between bookings This setting saves you from being booked back to back while still allowing for maximum utilization of your schedule. The buffer can be used to account for travel time, cleanup, rest time and more. Learn more about our time management features	✓	✓	✓	✓
27.	Booking timeframe Define a booking window when customers are allowed to book. Define how far in advance and limit how far into the future customers can make bookings. Learn more about our time management features	✓	✓	✓	✓
28.	Automatic time zone detection The customer's time zone is automatically detected based on their location's IP address. The customer then confirms the time zone with a single click. Learn more about our time zone features	✓	✓	✓	✓
29.	Automatic handling of DST changes ScheduleOnce tracks the Daylight Saving Time status of more than 300 locations worldwide. All adjustments are automatically made, ensuring you never have a time zone mishap. Learn more about our time zone features	✓	✓	✓	✓
30.	Your logo You can replace the ScheduleOnce logo on your booking page with your company's logo. This will change the logo on all application pages, including those accessed by your customers. Learn more about our branding features	✓	✓	✓	✓
31.	System themes Choose from five out-of-the-box themes and use the one that best matches your brand. The theme will be used whether accessed via your standard booking page link or embedded into your website. Learn more about our branding features	✓	✓	✓	✓
32.	Email name label and reply to email address Customize the name label (from name) and reply to email address on emails sent to your Customers, reflecting your company's branding and communication preferences. Learn more about email integration	✓	✓	✓	✓
33.	Cancel/reschedule policy All customer cancellation and reschedule activities are subject to the cancel/reschedule policy set by you. The	✓	✓	✓	✓



	<i>policy sets the exact rules for when a customer can cancel and/or reschedule. Learn more about the Cancel/reschedule policy</i>				
34.	Booking reassignment <i>Seamlessly reassign bookings from one team member to another, while keeping the customer experience intact. Requires Google calendar integration or no calendar integration. Learn more about booking reassignment</i>	✓	✓	✓	✓
35.	Localization <i>Localize the scheduling experience for your customers. ScheduleOnce offers seven out-of-the-box languages including American English, British English, French, German, Spanish, Português (Brazil), and Dutch. Learn more about localization</i>	✓	✓	✓	✓
36.	Payment integration**** <i>Payment integration allows you to collect payments as an integral part of your booking process. ScheduleOnce takes care of all payment activities in an automated and secure manner. Learn more about payment integration</i>		✓	✓	✓
37.	Automatic booking mode <i>In automatic booking mode, customers select a single time and the booking is automatically created in the all parties' calendars with no further action required. Learn more about automatic booking</i>		✓	✓	✓
38.	Exchange integration <i>Integrate directly with your Exchange server in a personal or a corporate mode, centrally connecting the entire organization or selected departments only. Learn more about our Exchange integration</i>			✓	✓
39.	Outlook Calendar integration <i>Keep your schedule in sync and eliminate double bookings. ScheduleOnce communicates with your Outlook Calendar in real-time. Learn more about our Outlook Calendar integration</i>			✓	✓
40.	Office 365 Calendar integration <i>Keep your schedule in sync and eliminate double bookings. ScheduleOnce communicates with your Office 365 Calendar in real-time. Learn more about our Office 365 Calendar integration</i>			✓	✓
41.	Native Zoom integration <i>The ScheduleOnce connector for Zoom seamlessly integrates Zoom with your booking activities through all phases of the booking lifecycle. When a booking is made, users and customers will receive one confirmation with all Zoom session details. Learn more about our Zoom integration</i>			✓	✓
42.	Group sessions			✓	✓



	<p>Allow multiple customers to make bookings for the same time slot. Set a cap on the number of participants or make the capacity unlimited. Participants cannot see each other's information. Learn more about group sessions</p>				
43.	<p>Session packages Allow your customers to schedule a series of appointments in one booking. Session packages are ideal for professionals who need to see customers on an ongoing basis. Learn more about session packages</p>			✓	✓
44.	<p>Daily and weekly workload rules Set a cap on the number of bookings that can be made in any given day and/or week. When the cap is reached, the entire day or week becomes unavailable and no additional bookings can be made. Learn more about our time management features</p>			✓	✓
45.	<p>Booking in multiple calendars Automatically create the calendar event in additional calendars. These can be sub-calendars you own, or depending on the calendar platform, calendars that others have shared with you.</p>			✓	✓
46.	<p>Only display time slots during customer's local working hours If your customer's time zone is several hours apart from yours, they may be confused by time slots that are outside their working hours. This setting allows you to only display time slots that fall within their local working hours. Learn more about our time zone features</p>			✓	✓
47.	<p>Automatic redirect Automatically redirect customers to different webpages after they schedule, reschedule or cancel a booking. This feature allows you to customize the entire customer experience and lets you accurately track the effectiveness of your campaigns. Learn more about automatic redirect</p>			✓	✓
48.	<p>Multiple event types Accurately model your scheduling scenario by adding multiple event types to your Booking pages, each with its own scheduling options, time slot settings, booking forms, customer notifications, and cancel/reschedule policy. Learn more about event types</p>			✓	✓
49.	<p>Multiple locations/channels Offer physical and virtual channels such as phone, Skype, and even integrated web conferencing. Each channel can have its own availability, notifications, and settings. Learn more about locations and channels</p>			✓	✓
50.	<p>Booking page and event type categories</p>			✓	✓



	<p>Booking page and event type categories simplify the customer's scheduling experience and enable customers to quickly find the option most relevant to them. Learn more about categories</p>				
51.	<p>Booking page tags Booking page tags enable customers to filter booking pages by keywords and find what they need in a fast and efficient manner. Learn more about booking page tags</p>			✓	✓
52.	<p>Master pages Master pages provide a single point of access to multiple booking pages, enabling advanced scheduling scenarios such as channel and team member selection. Learn more about master pages</p>			✓	✓
53.	<p>Custom themes Fully customize the look and feel of your customer scheduling experience using our extensive and user-friendly theme designer. You can set anything from the logo to the background image, background opacity, font and other properties. Learn more about custom themes</p>			✓	✓
54.	<p>Custom booking forms Custom booking forms are used to collect data from your customers in the most precise and efficient manner. All Booking form data can be analyzed in reports. Learn more about custom booking forms</p>			✓	✓
55.	<p>Website widget Our brandless multi-channel widget enables website visitors to book appointments directly on your website. The widget also supports submission of email inquiries and can prominently display your contact phone number. Learn more about the website widget</p>			✓	✓
56.	<p>Website embed Our website embed enables customers to make appointments directly on your website. Our website embed is brandless, responsive, and can be customized with your theme of choice. Learn more about our website embed</p>			✓	✓
57.	<p>Website buttons Our website buttons allow you to add static or floating booking buttons to any web page. Our buttons are brandless and both text and colors are completely customizable. Learn more about website buttons</p>			✓	✓
58.	<p>Personalized links Personalized links allow customers to click on your booking page link and pick a time, without having to fill in their personal details. The booking form is either</p>			✓	✓



	<p>pre-populated with their details or skipped altogether. Learn more about personalized links</p>				
59.	<p>Customer guests When customers make a booking, they are able to invite additional attendees who will be added to the meeting. This keeps all attendees up-to-date with meeting details and ensures that all relevant parties attend the meeting. Learn more about customer guests</p>			✓	✓
60.	<p>Reports Summary and detail reports offer important insight into your account's booking activity. Reports can be viewed in multiple dimensions and be exported as a PDF or an Excel spreadsheet. Learn more about ScheduleOnce reports</p>			✓	✓
61.	<p>Compliance BCC email Comply with industry regulations and organizational policies by automatically sending a hidden copy of all outgoing customer email notifications to a designated email address.</p>			✓	✓
62.	<p>Multiple distribution methods ScheduleOnce offers multiple methods for automatically distributing bookings amongst team members. Bookings can be distributed via round robin, pooled availability, priority-based assignment, or find by time.</p>				✓
63.	<p>Resource pools Resource pools group booking pages together according to any characteristic. This allows you to dynamically assign bookings to team members and monitor distribution over time. Learn more about resource pools</p>				✓
64.	<p>Panel meetings Panel meetings allow customers to book a time to meet with multiple team members simultaneously. You can create panels with specific team members, or dynamic panels using resource pools. Learn more about panel meetings</p>				✓
65.	<p>Custom notifications Create custom email and SMS confirmations, reminders, follow-ups, and other notifications with complete control over content and branding. Learn more about customizable notifications</p>				✓
66.	<p>Web form integration After prospects fill out your web form, they will be able to pick a time to be called, without having to provide any additional information. Learn more about web form integration</p>				✓
67.	<p>Editable customer interface text ScheduleOnce allows you to edit the customer interface text on your booking pages. You can edit the text to be</p>				✓



	<p>more in line with your company's tone of voice and communicate with your customers in their vocabulary. Learn more about editable customer interface text</p>				
68.	<p>Customizable calendar event Fully customize the content of calendar events to ensure that the information you want to deliver is always at your customer's fingertips. Learn more about custom notifications</p>				✓
69.	<p>Email from your domain All emails to customers and users are sent from your domain and email address of choice. Learn more about email from your domain</p>				✓
70.	<p>Custom booking domain With a custom booking domain, ScheduleOnce booking pages can be accessed via a link on your domain, allowing you to keep your branding consistent and maintain customer trust. Learn more about custom booking domain</p>				✓
71.	<p>Custom security policies Custom security policies include features such as password complexity, account lockout, and short sessions. Learn more about custom security policies</p>				✓
72.	<p>HIPAA compliance ScheduleOnce offers a HIPAA compliant scheduling solution, keeping your patient data safe and secure. Organizations that require HIPAA compliance can sign our BAA. Learn more about HIPAA compliance</p>				✓
73.	<p>Meeting resources Automatically reserve a resource for your meeting when a team member is booked. This ensures that a booking will not be made unless the resource you need is available. Learn more about meeting resources</p>				✓
74.	<p>Notifications to a Non-ScheduleOnce User Automatically notify a single external stakeholder when bookings are made or canceled on a given Booking page. This comes in handy in scheduling scenarios in which stakeholders cannot have a ScheduleOnce account.</p>				✓
75.	<p>Salesforce connector in advanced secure mode Allows enterprises to connect ScheduleOnce to their Salesforce org using a reduced permission set. This mode can only be enabled by contacting ScheduleOnce.</p>				✓
76.	<p>API integration ScheduleOnce offers APIs that can be used to send booking data to your application environment. You can create webhooks, and send and receive booking data via client-side APIs. Learn more about API integration</p>				✓



- * Add more Booking pages at \$7/page/month
- ** Requires purchase of a connector
- *** Requires purchase of SMS credits
- **** A 1% transaction fee is charged